

# Privacy Policy

Effective Date: 3/13/26

Chris Prael Private Chef Services (“we”, “our”, or “us”) respects your privacy and is committed to protecting any personal information you provide through this website.

This Privacy Policy explains how we collect, use, and protect your information.

When you use this website or contact us for services, we may collect the following information:

- Name
- Email address
- Phone number
- Event details such as location, date, and guest count
- Dietary restrictions or food preferences
- Any information you voluntarily provide through contact forms or booking inquiries

We only collect information necessary to communicate with you and provide our services.

Your information may be used to:

- Respond to inquiries and booking requests
- Plan and coordinate private chef services
- Customize menus and accommodate dietary needs
- Send booking confirmations or service updates
- Improve the functionality of our website

***We do not sell, rent, or trade your personal information to third parties.***

Payments may be processed through third-party payment platforms. We do not store full credit card information on our website. Please refer to the privacy policies of the payment provider used for your transaction.

Our website may use analytics tools to understand how visitors interact with the site. These tools may collect non-identifying data such as:

- Pages visited
- Time spent on the site
- General geographic location

This information helps us improve the website experience.

## Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or misuse.

However, no online system can guarantee complete security.

## Third-Party Links

Our website may contain links to external websites or services. We are not responsible for the privacy practices of those websites.

## Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information

To do so, please contact us directly.

## Contact

If you have any questions regarding this Privacy Policy, please contact:

Chris Prael  
Email Address: [chrispraelbusiness@gmail.com](mailto:chrispraelbusiness@gmail.com)  
Phone Number: (925)784-5699

## Cancellation Policy

At Chris Prael Private Chef Services, each dining experience is carefully planned, and ingredients are sourced specifically for your event. Because of this, the following cancellation policy applies to all bookings.

### Deposits

A deposit is required to secure your event date.  
Bookings are not confirmed until the deposit has been received.

Deposits go toward the final cost of the event.

### Client Cancellations

If a client cancels an event:

More than 7 days before the event  
Deposit may be applied to a future booking within 90 days.

Within 7 days of the event  
Deposits are non-refundable due to ingredient purchasing and scheduling commitments.

Within 48 hours of the event  
The full service fee may be charged.

### Rescheduling

Events may be rescheduled depending on availability.  
If sufficient notice is given, deposits may be transferred to the new event date.

### Guest Count Changes

Final guest counts must be confirmed prior to the event.  
Last-minute reductions in guest count may not reduce the final price due to ingredient preparation and purchasing.

### Chef Cancellations

In the rare event that Chris Prael Private Chef Services must cancel due to illness, emergency, or circumstances beyond control, clients will receive:

A full refund of any deposits or payments made  
Or the option to reschedule the event.

### Travel and Special Orders

Events requiring significant travel or specialty ingredients may require additional deposits that may not be refundable once items have been purchased.